

TENANTS' RIGHTS

THE LANDLORD TENANT BOARD

www.ltb.gov.on.ca | 416-645-8080 or 1-888-332-3234
| TTY users: 1-800-855-0511

What they can help with:

- Breaches of the Residential Tenancies Act;
- Providing forms for communicating with your landlord; and
- General information about landlord and tenant issues.

THE RENTAL HOUSING ENFORCEMENT UNIT

www.mah.gov.on.ca/ieui | 1-888-772-9277

What they can help with:

- Harassment by your landlord; and
- Landlord interference with vital services (water, electricity, heat, etc.).

DISCRIMINATION

It is discrimination if a landlord refuses to rent to you because:

- ❖ Of race, sex, age, sexual orientation, gender identity, gender expression, marital status, colour, nationality, religion, or the country where you were born;
- ❖ You have a disability;
- ❖ You are receiving social assistance; or
- ❖ You have children living with you.

HUMAN RIGHTS TRIBUNAL OF ONTARIO

416-326-1312 or 1-800-855-0511 | www.hrto.ca

HUMAN RIGHTS LEGAL SUPPORT CENTRE

416-597-4900 or 1-866-5179 | www.hrlsc.on.ca

CENTRE FOR EQUALITY RIGHTS IN ACCOMMODATION (CERA)

1-800-263-1139 or 416-944-0087 |
www.equalityrights.org

COMMUNITY LEGAL CLINICS

These clinics can provide you with advice on your specific situation:

LEGAL AID ONTARIO

www.legalaid.on.ca/en

COMMUNITY LEGAL SERVICES

https://law.uwo.ca/legal_clinics/community_legal_services/index.html

NEIGHBOURHOOD LEGAL SERVICES

<https://www.legalaid.on.ca/legal-clinics/neighbourhood-legal-services-london-middlesex/>

